Robocall and Spoofing Issues In Enterprises
Located in San Antonio, Texas
Focused on call authentication, spoofing, robocalls, and TDoS
Our solutions provide a “Voice/Call Firewall”
Working with DHS S&T Directorate on voice security
Strategic partnerships with Verizon and AT&T
Robocalls and Spoofing Issues

- 6 Billion Robocalls Per Month
- Affects Productivity and Resources

- Cost Consumers Billions of Dollars A Year
  Also Prevents Calling Number Use for Authentication

- Designed to Gather Information and Intel
  Persistent Attacks and Data Loss for Enterprises

- Prevent Contact Center Customer Access
  Significant Threat to Contact Centers
Robocalls In Enterprises

- Affect public facing phones
- Some impact (growing) to DID in a large enterprise
- Also affect employees with cell phones
- Target is usually the consumer, not enterprise
- Definitely a productivity issue
- Aggressive robocallers create inadvertent TDoS
- Last place that SHAKEN/STIR will arrive?
- Mitigation is needed, but varies by type of phone