

# STIR/SHAKEN and Robocall Mitigation Database Regulatory Update

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September 16, 2025



# Stopping Illegal and Unwanted Calls Remains a Top Commission Priority

- Chairman Carr on August 25, “Robocalls are an all-too-common frustration—and threat—to Americans households. The FCC is doing everything in its power to fight back against these malicious and illegal calls.”
- Chairman Carr on February 5 “Cracking down on illegal robocalls will be a top priority at the FCC.”

# Background on the FCC's Robocall Work: Organization of Work Within the Agency

## WCB Competition Policy Division

- Call Authentication and STIR/SHAKEN Implementation Requirements
- Robocall Mitigation Database (RMD) Implementation Requirements and Administration
- Numbering Administration Policy

## EB Telecommunications Consumers Division

- Traceback/Industry Traceback Group (ITG)
- Enforcement through fines, cease-and-desist letters, settlement agreements, RMD Removal
- State and International Coordination

## CGB Consumer Policy Division

- Calling Restrictions
  - Autodialed & Artificial/Prerecorded Calls
  - Consumer Consent
- Do-Not-Call (DNC) Registry (with the FTC)
- Call Blocking and Labelling
- Reassigned Numbers Database (RND)
- Robotexts
- State Coordination

# Current Call Authentication Obligations

- STIR/SHAKEN Implementation
  - Authentication by originating, gateway, and “first” intermediate providers
  - Transmission of authenticated calls by intermediate and gateway providers
  - Verification by terminating providers
- Remaining Implementation Extensions and Exemptions
  - Non-IP Networks
  - Providers lacking control of necessary network infrastructure
  - Providers unable to obtain SPC token
  - Small providers originating satellite calls

# Current Robocall Mitigation Database Obligations

- All voice service providers as well as all intermediate providers must file in the RMD and implement a robocall mitigation program.
- RMD Filing Information:
  - Business, ownership, and service information
  - STIR/SHAKEN implementation information
  - Robocall mitigation plan
- Requirement to update filing within 10 business days of any change
- Providers must not accept traffic from domestic or foreign providers that do not have a filing in the RMD.

# Recent Actions

- **PN seeking comment on STIR/SHAKEN implementation extensions and STIR/SHAKEN Efficacy (August, 2025)**
  - Comments are due by October 3, with replies due by October 20
- **Non-IP Caller ID Authentication NPRM (April, 2025)**
  - Comments were due by July 16, with reply comments due by August 15
- **Robocall Mitigation Database Report and Order (January, 2025)**
  - The Commission will announce effective dates as well as development of necessary FCC systems and provide implementation guidance
- **Eighth Caller ID Authentication Report and Order (November, 2024)**
  - Rules became effective on September 18, 2025



# What Should You Know About Our Work and What We Need from You

- We are aware of key marketplace developments and realities.
- However, we rely on you to give us the best information about these marketplace developments and realities so that we can take steps to improve call authentication and the FCC's fight against robocalls.



So Don't Be Shy...

**Talk To Us!**

(subject to ex parte requirements)