FCC Regulatory and Enforcement Update

September 15, 2026

Chris Laughlin | Deputy Division Chief, Wireline Competition Bureau (WCB)
Zac Champ | Deputy Division Chief, Consumer and Governmental Affairs Bureau (CGB)
Dan Stepanicich | Division Chief, Enforcement Bureau (EB)

Disclaimers

- Speaking on behalf of ourselves, not on behalf of the Commission or the Commissioners.
- Communications directed to the merits or outcome of a proceeding pending before the FCC implicate the FCC's *ex parte* rules. fcc.gov/proceedings-actions/ex-parte

"Combatting the scourge of illegal robocalls remains the FCC's top consumer protection priority. And since I became Chairman, we have been tackling the problem at every point of the call path."

FCC Chairman Brendan Carr

September 2, 2026

Organization of the FCC's Robocall-Related Work

WCB Competition Policy Division

- Call Authentication and STIR/SHAKEN
- Robocall Mitigation Database (RMD) (policies and management)
- Know-Your-Upstream Provider (KYUP)
- Numbering Administration
- IP Transition (with Pricing Policy Division)

EB Telecommunications Consumers Division

- Traceback/Industry Traceback Group (ITG)
- Enforcement: fines, cease-and-desist letters, settlement agreements, RMD removal
- State and International Coordination

CGB Consumer Policy Division

- Call Branding
- Call Blocking and Labeling
- Know-Your-Customer (KYC)
- Robocall Scorecard
- Call Center Customer Service
- Reassigned Numbers Database (RND)
- Calling Restrictions/Telephone Consumer Protection Act (TCPA)
- Do-Not-Call (DNC) Registry (with the FTC)
- Robotexts
- Other CGB Offices and Programs
  - Consumer Protection and Accessibility Advisory Committee (CPAAC) (Consumer Affairs and Outreach Division)
  - Accessibility (Disability Rights Office)
  - Consumer Complaints (Consumer Inquiries & Complaints Division)

Wireline Competition Bureau

Issues Addressed by WCB Proceedings

- Identifying and Removing Bad Actor Providers
  - Know-Your-Upstream-Provider Requirements (KYUP FNPRM)
  - STIR/SHAKEN Governance Authority Policies (KYUP FNPRM)
  - Robocall Mitigation Database Management and Enforcement (RMD FNPRM)
- Usefulness of STIR/SHAKEN
  - Codifying Attestations and Standards for Attestation Criteria (KYUP FNPRM)
  - Attestation Responsibility of Providers with End User Relationships (KYUP FNPRM)
  - Modifying Implementation Extensions (KYUP FNPRM)
  - Maximizing Calls Terminating with Authentication Information (KYUP FNPRM)

Issues Addressed by WCB Proceedings (cont'd)

- Providers' Roles and Responsibilities
  - Definitional Enhancements (KYUP FNPRM)
  - Scope of Voice Service Provider Definition (RMD FNPRM)
- Transparency about Providers (RMD FNPRM)
  - Certifications
  - Robocall mitigation information
  - Business identifying information
  - Provider type and service information
  - Robocall mitigation plan

Issues Addressed by WCB Proceedings (cont'd)

- Misuse of NANP Numbering Resources
  - VoIP Direct Access Requirements (VoIP Direct Access Order & FNPRM)
  - Numbering Administration Policy (Robocall Numbering Policies NPRM)
- Barriers to the All-IP Transition
  - Interconnection Obligations
  - Intercarrier Compensation Reform
  - Network Modernization

Status of WCB-led Proceedings

- **IP Interconnection NPRM** – WC Docket No. 25-304 (October 2025)
  Comments: Jan. 5, 2026 | Replies: Feb. 4, 2026
- **VoIP Direct Access Order & FNPRM** – WC Docket No. 25-86 (December 2025)
  Order Effective: Upon OMB Paperwork Reduction Act Approval
  FNPRM Comments: Mar. 16, 2026 | Replies: Apr. 13, 2026
- **ICC Reform NPRM** – WC Docket No. 25-311 (February 2026)
  Comments: May 26, 2026 | Replies: Jun. 22, 2026
- **Robocall Numbering Policies NPRM** – WC Docket No. 25-311 (March 2026)
  Comments: Jun. 8, 2026 | Replies: Jul. 7, 2026
- **Network Modernization Order** – WC Docket No. 25-209 (March 2026)
  Effective: Upon OMB Paperwork Reduction Act Approval
- **Know-Your-Upstream-Provider FNPRM** – WC Docket No. 17-97 (May 2026)
  Comments: Aug. 10, 2026 | Replies: Sep. 8, 2026
- **Robocall Mitigation Database FNPRM** – WC Docket No. 24-213 (July 2026)
  Comments: Oct. 9, 2026 | Replies: Nov. 9, 2026

Consumer & Governmental Affairs Bureau

Status of CGB-Led Proceedings

- **Robocall Scorecard**
  PN, released Sept. 2, 2026 – CG Docket No. 26-239
- **Know-Your-Customer (KYC)**
  FNPRM, released Apr. 30, 2026 – CG Docket Nos. 17-59, 02-278
- **TCPA Consent Revocation Rules**
  Report & Order and FNRPM, Open Meeting Sept. 30, 2026 – CG Docket No. 02-278
- **Call Branding**
  FNPRM, released Oct. 29, 2025 – CG Docket No. 17-59
- **Call Center Customer Service**
  NPRM, released Mar. 27, 2026 – CG Docket No. 26-52

Come talk with us!

FCC staff are available to meet in-person or virtually on matters pertaining to active proceedings and rulemakings, and other aspects of the Commission's robocalls rules.

- Substantive conversations about services, technologies, marketplace developments, and other stakeholder perspectives help us make better policy.
- Send an email with a description of the proceeding(s) or issue(s) you wish to discuss to RobocallMeetingRequests@fcc.gov.
- Oral and written communications are subject to *ex parte* and sunshine rules.

Enforcement Bureau

Robocall Mitigation Database (RMD)

The RMD has proved to be an effective tool and EB takes a multifaceted approach to RMD enforcement:

- Certification compliance
  - since last August, EB has removed almost 1400 providers.
  - Sep. 2: EB removed 14 companies for failure to update with required information.
- Traceback compliance
  - Aug. 27: show cause order against 9 companies for failing to respond to tracebacks.
- Accepting traffic from providers in the RMD
  - April 2: $4.5 NAL against Voxbeam for accepting traffic from providers not in the RMD.

Combating illegal call origination

EB continues to target providers that originate and facilitate illegal robocalls.

- Gateway providers
  - Aug 24: Cease & Desist Letter against RGTN for acting as Point of Entry
- Originators
  - June 11: Cease & Desist Letters sent to two providers that originated illegal robocalls to PSAPs (Callsto & Asperistic).
  - June 12: Call Blocking Order against SK Telco for originating Walmart imposter calls.
  - March 12: Call Blocking Order against Belthrough for originating ISP imposter calls.
- Other Bad Actors
  - Mexico IP: apparently submitted forged Commission documents in an attempt to gain direct access to numbers authorization.

International and National Cooperation

EB continues to work with our state and international partners to combat robocalls.

- FCC has an MOU with 49 states and works with the State AG's anti-robocall taskforce to share information and coordinate actions.
- Supporting the efforts of UCENet (unsolicited communicaitons enforcement Network) and other international organizations to further goals of international traceback and STIR/SHAKEN adoption.
- Working with foreign regulators in Canada and Australia, among others, to succesfully share information to combat scam callers.